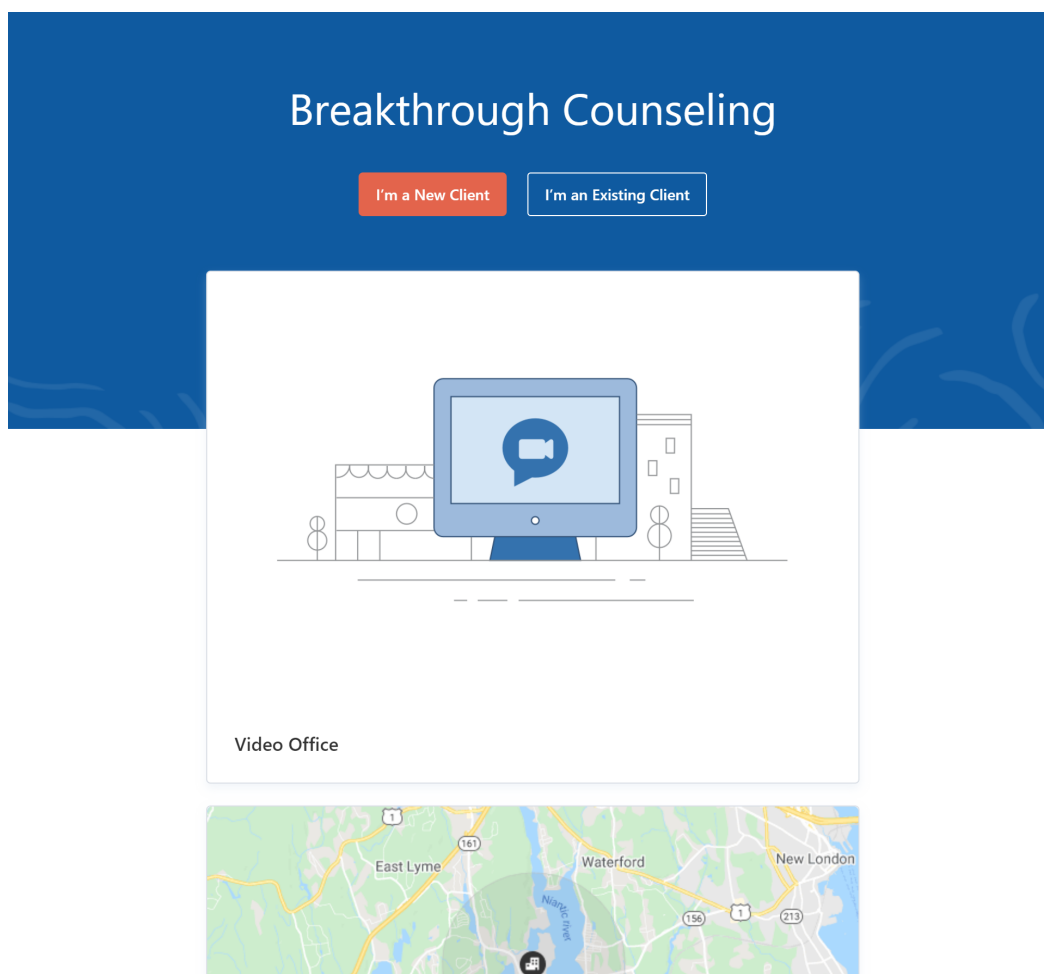




How to Request A FREE 15 Minute Consultation

- On the website, click the blue BOOK AN APPOINTMENT button which will take you to the Client Portal.
- Click **I'm a New Client**.



The screenshot displays the Breakthrough Counseling website interface. At the top, the text "Breakthrough Counseling" is centered in white on a dark blue background. Below this, two buttons are visible: "I'm a New Client" in an orange box and "I'm an Existing Client" in a white box with a blue border. The main content area features a white box with a blue video office icon (a computer monitor with a video call symbol) and the text "Video Office" below it. At the bottom of the screenshot, a map shows the location of the office, with labels for East Lyme, Waterford, and New London, and a red pin indicating the office's location near the Niantic River.

- **Select 15 Minute Consultation.**

Breakthrough Counseling

Already a client?
To request an appointment, [Sign In](#)

Request an appointment
Select Service

15 Minute Consultation 15 minutes	Select
--------------------------------------	------------------------

- **Select Video Office**
- Breakthrough Counseling is only doing virtual appointments at this time

Breakthrough Counseling

Request an appointment
Select Location
[← Select Service](#)

Video Office (860) 333-8773	Select
Breakthrough Counseling Niantic, CT 06357 (860) 333-8773	Select

- Select the **date and time** for your appointment you want to request.

Breakthrough Counseling

Request an appointment

Select Date & Time

[< Select Location](#)

May 2021						
S	M	T	W	T	F	S
25	26	27	28	29	30	1
2	3	4	5	6	7	8
9	10	11	12	13	14	15
16	17	18	19	★ Today	21	22
23	24	25	26	27	28	29
30	31	1	2	3	4	5

Filter availability
Displaying Mornings, Afternoons & Evenings

Availability on Mon, May 24, 2021
Viewing in EDT [Change](#)

[Morning](#) [Afternoon](#) [Evening](#)

12:45 PM

3:45 PM

- Select who the appointment is for and click **Next**.

Breakthrough Counseling

Request an appointment

Select Client

[< Select Date & Time](#)

Who is this appointment for?

You can request this appointment for yourself, or for both you and your partner. Please choose below.

Me

My partner and me

Next

Breakthrough Counseling

Request an appointment

Your Information

[← Select Client](#)

How should we say hello?

Your name, email, and phone number will be used to send you appointment confirmations and reminders. We'll also be able to call or text you if anything changes.

First Name

Last Name

Email

Phone

[Continue & Review](#)

- Enter your contact information and the contact information for anyone else that may be part of the appointment. If your clinician requires a credit card to request an appointment, you can enter that information as well.
- Your appointment request has been **sent** to your clinician. Your clinician will need to accept your request to make it official. You can click to view a map of the office location, or add the appointment to your calendar.

Thank you, Alice!

We will send you a confirmation after your appointment has been confirmed.


When
Mon, Sep 30, 2019
11:15 AM - 12:45 PM
PDT

Where
West Los Angeles Office
11801 Mississippi Ave
90025, CA 90025
(123) 123-1212

Add to Calendar
Google Apple Outlook

With
Will Morales

What
90 Minute Session



Cancel Appointment

- If your request is accepted, you'll receive an **email** confirming the appointment.
- If they cannot see you at that time, you'll receive a link to reschedule. Click it to go back to your Client Portal and request a new appointment.

Appointments

New appointment? [Request Now](#)

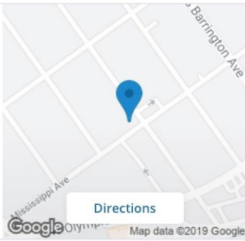
Upcoming Requested

Sep 30, 2019
11:15 AM—12:45 PM UTC

Will Morales

11801 Mississippi Ave
90025, CA 90025

[Add to Calendar](#) [Cancel](#) [Directions](#)



Viewing and cancelling appointment requests

You'll see a list of your upcoming requests and confirmed or denied appointments on the Appointments page of your client portal. Click **Cancel Session** to cancel your appointment request.

The screenshot displays the 'Laughter Therapy' client portal interface. At the top, there is a blue navigation bar with 'Laughter Therapy' on the left and 'Sign Out' on the right. Below this, a secondary navigation bar contains 'Appointments', 'Documents', 'Billing & Payments', and a 'Request Appointment' button. The main content area is titled 'Appointments' and features a 'New appointment?' section with a 'Request Now' button. Underneath, there are two tabs: 'Upcoming' (selected) and 'Requested'. A single appointment card is visible under the 'Upcoming' tab, marked as 'CANCELLED' in a red box. The appointment details are: 'Sep 30, 2019', '11:15 AM—12:45 PM UTC', 'Will Morales' (with a person icon), and '11801 Mississippi Ave, 90025, CA 90025'. To the right of the text is a small map showing the location at the intersection of Mississippi Ave and Barrington Ave, with a blue location pin. The map includes the Google logo and 'Map data ©2019 Google'.

Note: You'll only be able to cancel this way according to your clinician's cancellation policy. If you attempt to cancel too close to a session, or if they don't offer online cancellation, you'll receive a message to call their office to cancel.